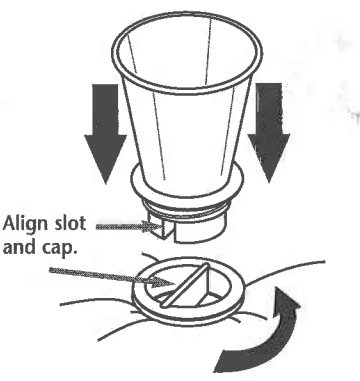


How to Add Water

See "Filling Chart" (below) for amount of water to use.


1 Dual purpose tool:
Use as wrench
to remove cap



Align slot and cap.

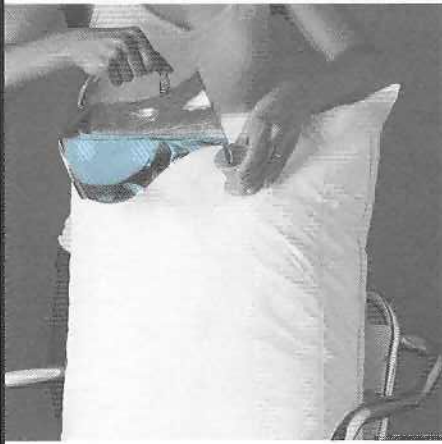
Insert base of tool in valve cap and use as a wrench to loosen cap. Turn tool counter-clockwise and remove cap.

2 Dual purpose tool:
Use as funnel
to add water



Insert tool in valve opening, tighten and use as a funnel.

3 Hold pillow upright
using a chair

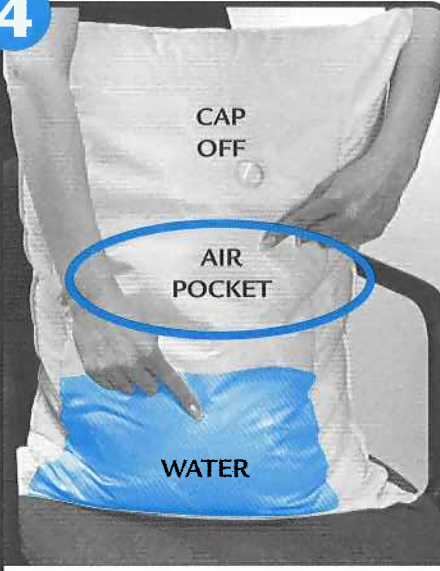


Fill pouch with a measured amount of water to achieve desired firmness. See Filling Chart (below) for details.

How to Remove Air Pocket

After removing funnel, proceed to Steps 4-7.

4



CAP OFF

AIR POCKET

WATER

Now there is both water and an air pocket in the pouch.

Very Important!

For best results you must remove the air pocket from the water pouch to prevent water from sloshing. Hold pillow upright and follow steps 5 through 7.

Special notice!

If you hear sloshing when you lay your head on the pillow, follow steps 5-7 again to remove any remaining air.

How Much Water is Perfect for You?







Measure the correct amount of water according to "Filling Chart" below.

FILLING CHART

DEGREE OF FIRMNESS	AMOUNT OF WATER		
	Ounces	(quarts)	Liters
Soft	60-80 oz	(2 qt)	2 L
Medium	80-100 oz	(3 qt)	3 L
Firm	100-130 oz	(4-5 qt)	4-5 L

May we suggest you start with a medium degree of firmness.
TOO FIRM? - Remove some water. TOO SOFT? - Add more water.

Care Instructions

-  Empty water from pillow.
-  Hand wash in cold water with cap on.
-  Do not bleach.
-  Hang to dry.
-  Do not iron.
-  DO NOT DRY CLEAN.

What Type of Water Should You Use?

- Use cold or lukewarm tap water. The water temperature should not exceed 100°F or 38°C.
- The water can be left in the pillow for up to one year. Then it should be changed.
- If tap water is used, no chemicals need to be added to the water.
- If well water is used, you may add a drop of bleach to the water.

5




Gently push fingers down the pillow and find top of water level.

6



Gently flatten remaining portion of pouch in a sweeping motion to remove air pocket.

7



Continuing to apply light pressure to top portion of pouch, replace cap.

MANUFACTURING WARRANTY

MediFlow Inc. ("MediFlow") hereby warrants that the Waterbase™ Pillow (the "Product") delivered hereunder shall be free from defects in materials and workmanship for thirty-six (36) months from the date of purchase (the "Warranty period"). Subject to the provisions set out below, MediFlow hereby agrees to replace the Product, which under normal and proper use and maintenance proves defective in material or workmanship, at no cost to the purchaser. MediFlow specifically disclaims any liability for remote or consequential damage arising from the use of the Product. MediFlow's responsibility is limited to replacement. Proof of purchase required (copy of your receipt with actual UPC).

The warranties contained herein shall not apply to any Product that has been the subject of misuse, abuse or negligence by the purchaser. Such warranties are in lieu of other warranties express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose with respect to the Product. For service under this warranty, contact MediFlow.com.

